

National award winners move to Poole



Enhanced one of the South's fastest growing and successful IT companies are delighted to announce two very exciting pieces of news!

Firstly, they have won the coveted Software Satisfaction Award for 2011. Enhanced was acclaimed for the second year as "Reseller of the Year", one of the Business Software Industry's highest accolades at the award ceremony held in London.

Secondly, they are excited to announce that they have acquired new premises in Poole. They have purchased a 5,000 sq. ft. self contained office on the New Fields Business Park. Over the past few months they have totally redesigned and refurbished this bright, modern office space which will offer their team and customers state of the art accommodation.

This has been an amazing year for Enhanced despite difficult trading conditions facing businesses. It is thanks to their dedicated team

and loyal customers, that they have once again been recognised as a leading provider of business solutions. They have had many successful years working from Ferndown, but now it is time to move on to enable them to achieve their planned growth.

"It is thanks to their dedicated team and loyal customers, that they have once again been acclaimed leading provider of business solutions."

Rest assured their commitment to provide outstanding solutions and service will only be enhanced by the move to New Fields. Enhanced fully recognise that their customers deserve only the best service that can be offered and to achieve this will remain one of their primary goals.



Main image: Enhanced celebrate their win at London's Marriott Hotel. Left to right Simon White, Lena James, Chris Orr, Kerrie Young and Paul Warwick

Above: Simon White, Managing Director plans his new office at New Fields Business Park, Poole

"Our investment in the new premises is a sign of our total commitment to the future growth of Enhanced" says Simon White "we look forward to many years of continued service and support to our customers both old and new".



Planning for the future

Enhanced appoint Space & Solutions, and together they meticulously plan their state of the art new office space in Poole

12 months ago Enhanced started looking for a new property to move into. Six months ago they found the ideal location, New Fields Business Park in Poole. Four months ago they appointed Space & Solutions to design and refurbish the 5,000 sq ft shell and today they can proudly announce that they have moved into a state of the art, modern and spacious suite of offices.

It was never in doubt that it was the right time to move. Enhanced have spent many happy years working out of Ferndown, but increased staff numbers and buoyant plans for the future meant that they need bigger, more suitable premises for their planned growth. It was obvious that New Fields could offer the space required but it was a sophisticated and modern design that was required to fulfil their criteria.

Enhanced started discussions with Space & Solutions, the South Coast's premier refurbishment company who specialise in creating cutting-edge, modern office interiors.

After initial meetings it became obvious they were the right partner to work with, their professionalism, design concepts and project management skills were a good match for Enhanced who were only too happy to sign them up as partners in this major project.

“Working together Enhanced and Space & Solutions are proud to reveal their new look for the future.”

“Space & Solutions offer the total design & build package - office space planning, interior design and professional project management. We complete offices refurbishments on time and on budget.” These are their words and on completion of the project, which encompassed all elements of the Enhanced brief, Simon White, Managing Director of Enhanced can endorse this to be a true reflection of their work.

“Together with their first class contractors ,

Space & Solutions have enabled us to achieve a first class working space which will not only benefit all our staff but will open opportunities for us to support and service our customers to a far greater level,” says Simon White. “We have a boardroom for 50 people, meeting rooms, a welcoming reception area, specialist technical area and a relaxed staff area to name but a few of the amenities now available.”

Enhanced and Space & Solutions have worked together to achieve a dynamic, contemporary working environment. Proud of what has been achieved Enhanced welcome anyone to visit them in their new home.

Visit Enhanced today

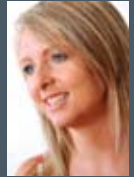
Unit 3 New Fields Business Park
Stinsford Road, Poole, Dorset
BH17 0NF
01202 308000
enhanced.co.uk



Leading the teams

LENA JAMES OFFICE MANAGER

Lena heads up the administration team. She has worked for the company for 7 years and can't wait to manage the day to day running of the team in the new bright and open plan space at New Fields, which includes a most impressive reception area and back office facilities.



JAMES CRIPPS SENIOR INFRASTRUCTURE CONSULTANT

Thanks to the increased space and investment in infrastructure, James and the team can now offer the most advanced technical services available in the industry.



PAUL WARWICK CUSTOMER SERVICES MANAGER

Joining in 1998, Paul has the longest continuous service with the company. The new premises have not only heightened Paul's determination to offer first class customer service but also to remain as winners in the field of customer satisfaction.



MIKE BLUNDEN SALES MANAGER

Mike manages the sales force and telesales team at Enhanced. The new office with dedicated board room and meeting rooms will now enable more opportunities for customer facing meetings and improved training facilities.



ANDREW OBORN SENIOR DEVELOPER

Andrew is very much looking forward to the new peaceful working environment. Adding two new developers, he will train them to offer Enhanced solutions, specific to their customer needs.



**PHIL MOOREY
SENIOR CONSULTANT**
Phil now manages a team of leading industry consultants who ensure the smooth running of all Enhanced client projects.





Enhanced add value while you sit back and relax

Superior Seals, Dorset



Superior is an internationally recognised manufacturer of precision O ring seals and special mouldings located in Ferndown.

Earlier this year, Superior contacted Enhanced to

review their entire IT system and infrastructure. Since Enhanced were appointed as their IT provider, they have

introduced a totally new hardware and software platform, as well as reinforcing the internet connectivity.

"We are delighted with the partnership we have established with Enhanced" says Mark Wallis, Commercial Director at Superior.

"They have really supported us well and quickly gained the confidence of our staff. We cannot thank the Enhanced team enough for their efforts this year."

Celsus, Poole



Celsus supply high quality, high performance car audio accessories, aimed at past, present and future auto technology.

In 2008, Paul Baker, MD, decided to invest in new business systems to

enable his company to grow and move forward. He chose to work with Enhanced and since has not looked back.

Since 2008, Celsus turnover has tripled; this would not have been possible without the systems provided by Enhanced.

"One of the major steps forward was the website and integration. Mark Machin, from Enhanced had amazing vision and totally transformed our site to meet our growing demands. As a result we gained a major distribution contract even though we were up against a company 10 times our size.

In 2009, Celsus acquired another brand, doubling their business. This increase was handled without any extra staffing due to an integrated dispatch system which included automated reporting and barcoding. The introduction of serial number tracking has had a major impact on their business. It scans back into Access Dimensions where the serial number of every product has full dispatch history!

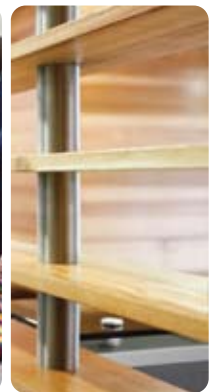
The work Enhanced have done on the website has enabled Celsus to break into the European market, this work now represents 20% of their business.

"Every time our business has met a challenge Enhanced have been able to provide a solution.



WHATEVER YOUR OFFICE SPACE WE HAVE THE SOLUTION...

t: 014258 629564
w: spaceandsolutions.com



OFFICE DESIGN & BUILD, REFURBISHMENT & RELOCATION SPECIALISTS